

Terms and Conditions of Use

Thank you for your interest in using Hawthorn FC Movie Vouchers brought to you by Choose Entertainment (ACN 607 493 498) trading as Choovie.

Voucher Offer Via Hawthorn FC Movie Vouchers you will have access to discount movie vouchers:

- A voucher represents a right to a movie ticket at the venues, during the time periods and within the constraints specified in the voucher conditions.
- The voucher can be converted to a ticket via venue website or at the venue box office.
- Booking fees may apply when converting a voucher on a venue website.
- A voucher does not represent a guaranteed seat, and can only be converted where there is availability.
- In some cases, a voucher may be used for alternative sessions, as noted in the email provided upon purchase, or upgrades may be available for an additional fee.
- Participating cinemas include Village Cinemas, Hoyts Cinema, Event Cinemas, Palace Cinemas, Reading Cinemas.

By purchasing a voucher, you agree to be bound by the following Terms and Conditions.

General Voucher Terms and Conditions:

- The Voucher Offer is:
 - Non-refundable
 - Not transferable and cannot be sold or exchanged for cash or other gift products.
 - Not valid in conjunction with other offers.
 - Not valid for group bookings, special events, movie marathons or in conjunction with any other offer or promotion unless otherwise stated. A surcharge applies for premium sessions including but not limited to 3D, Xtreme, DBOX, Vpremium, Vjunior or Dolby Atmos sessions and premium seating including recliners. Further terms and conditions apply based on the particular voucher that you have purchased. Refer to the voucher itself for full terms and conditions
 - Vouchers are valid for a minimum of 6 months from the purchase date. It is the responsibility of the holder to redeem movie vouchers for a movie session on or before they expire.
 - Vouchers expire after a single use.

- Lost or expired movie vouchers will not be extended, replaced, or exchanged for cash.
- Choose Entertainment may suspend or terminate access to Hawthorn FC Movie Vouchers at any time if it suspects any misuse of the Services, or if there is a breach of these terms and conditions.
- Email whatsup@movie-vouchers.com with any enquiries or feedback.

Further terms and conditions apply based on the particular voucher that you have purchased. Refer to the voucher for full terms and conditions or refer to individual voucher Terms and Conditions as outlined <https://hawthornfc.movie-vouchers.com.au>

Hawthorn FC Movie Vouchers Access and Accounts

To use Hawthorn FC Movie Vouchers you will need to:

- Create a movie account as directed by registering and validating your email address;
- Browse voucher types; and
- Purchase movie voucher/s using available payment methods

Following purchase, you will receive an email containing a link to the voucher/s. You can either print the voucher, show it on your device at the cinema or use the voucher number and pin to redeem online at the relevant cinema website.

If you suspect that your Hawthorn FC Movie Vouchers account has been compromised in any way, you should:

- i: change your password at the Hawthorn FC Movie Vouchers website; and
- ii: notify whatsup@movie-vouchers.com immediately.

Participating Cinemas

The Hawthorn FC Movie Voucher offer is only valid at participating cinemas.

- Village Cinemas, Hoyts Cinema, Event Cinemas, Palace Cinemas, Reading Cinemas.
For full list of participating cinemas <https://hawthornfc.movie-vouchers.com.au>

Cancellations and Refund Policy

Participating cinemas may sell Choovie movie vouchers at a significant discount to those available at their box office. Once a Choovie order has been confirmed it cannot be altered

or cancelled and refunds will not be provided. You are responsible for taking care to review your order to ensure that all details are correct before completing the payment process. If an incorrect email address is provided during registration, movie offers cannot be delivered.

Disclaimer and Liability

Choose Entertainment is not an agent, representative or affiliate of any participating cinema. Choose Entertainment provides no warranty or representation on the accuracy, completeness or correctness of any information provided by participating cinemas or regarding the availability, quality, merchantability, or the like, of the products supplied by participating cinemas.

Choose Entertainment makes all reasonable efforts to ensure that our Services are always available to you, however there may be times when our Services are not available due to technical reasons or reasons beyond our control.

To the extent permitted by law and not excluding Australian Consumer Law, Choose Entertainment and Hawthorn FC exclude all liability (including negligence) for any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, suffered by anyone in connection with the access, use, misuse, or unavailability of our Services.

Security Policy

Choose Entertainment Pty Ltd uses the eWAY gateway for online credit card transactions. eWAY processes online credit card transactions for thousands of Australian merchants, providing safe and secure means of collecting payments via the internet. All transactions performed using the eWAY gateway are secured payments:

- Payments are fully automated with an immediate response
- Your credit card and login details cannot be viewed by Choose Entertainment or any outside party
- All transactions are performed under 128 Bit SSL Certificate
- All transaction data is encrypted for storage within eWAY's bank-grade centre, further protecting your credit card data
- eWAY are authorised third party processor for all the major Australian banks
- eWAY does not hold or possess your funds; all monies are directly transferred from your credit card to the merchant account held by Choose Entertainment.

Privacy

All personal information that you provide to Hawthorn FC will be used by Hawthorn FC in accordance with the Hawthorn FC's Privacy Policy available at <https://www.hawthornfc.com.au/privacy> and may be disclosed by Hawthorn FC in accordance with Hawthorn FC's Privacy Policy (including for promotional and marketing purposes). By providing personal information when purchasing a voucher, you indicate that you have read and agree to be bound by Hawthorn FC's Privacy Policy.

General

If any part of these terms and conditions are determined to be illegal, invalid or otherwise unenforceable or void, that part shall be severed to the extent necessary and the remainder of these terms and conditions shall continue in full force and effect. No waiver of any breach of these terms and conditions will be construed as a waiver of any other breach of these terms and conditions.

The Voucher Offer is governed exclusively by the laws of Victoria.

Contact

If you have any general questions, feedback, or technical issues for Choovie please email whatsup@movie-vouchers.com